



## WHAT TO EXPECT DURING YOUR AVIAN & EXOTICS VISIT

**You're scheduled to see Dr. Morrison in the Avian & Exotics specialty department! Here's what you need to know to prepare for your visit:**

- **Pets must be securely contained.** A small pet carrier of the appropriate size and material (typically hard plastic) is the safest option for transporting most small exotic animals. It's best to have a designated carrier that is safe, escape-proof, and well-ventilated. Cardboard boxes are not safe for many species, particularly small mammals and birds since they may be inclined to chew through the cardboard and escape. A favorite blanket, towel, or toy in the carrier can help to put your pet at ease in an unfamiliar carrier. Please also bring some of your pet's food in the carrier as well. If you are bringing a bird for an exam in cooler weather, please wrap the carrier in a towel to provide both warmth and a sense of security.
- **It may not be a quick visit!** You are getting the best care around. Dr. Morrison will take the necessary time to give the absolute best possible care to each patient. This includes taking time to educate clients as well. The consultation itself will usually last around an hour. Depending on recommended procedures, diagnostics, and your schedule, it may be recommended that you leave your pet in our care in order to complete treatments. We can arrange a convenient pick-up time later in the day.
- **What to expect when you arrive:** After checking in with a receptionist, you will be met by one of our technicians. They will gather some information and history about your pet and address some husbandry questions as well. They will then collect your pet to bring to our dedicated exotics wing of the hospital to be examined by Dr. Morrison. Examining your pet away from you has been proven to reduce their stress levels during their visit. Depending on the species and the reason for your pet's visit, Dr. Morrison will call and speak with you before or after completing her physical exam to discuss possible exam findings and potential treatment plans.



**We are so excited that you have chosen us to trust with your pet's care. Dr. Morrison and her team are passionate about what they do and look forward to meeting both you and your pet! Please contact us with any further questions.**

**OPEN 24/7/365\* FOR EMERGENCIES**

**2674 Monroeville Blvd., Monroeville, PA 15146 | PHONE: 412.373.4200 | FAX: 412.373.4250**

*\*Veterinarian on premises seeing dogs and cats.*